

GLOBAL HOME IMPROVEMENT PLATINUM PLUS LABOR WARRANTY

To Assure that Global Customers are Receiving the
The Absolute Best Installation and Labor Guarantee
For Their Home Improvement Purchase

Global Home Improvement guarantees to match the manufacturer's warranty or warranties as applicable to the products installed for the lifetime of the warranty. Any and all warranty claims relating to labor will be handled by Global Home Improvement's professional installers at NO COST to you.



ROOFING • SIDING • WINDOWS • GUTTERS

*Labor Warranty Is Guarantee in Full by Global Home Improvement. Labor Warranty is for misapplication of products installed at any point from when the product was installed until the manufacturer's warranty expires. Platinum Plus Labor Warranty does no guarantee against Acts of God, Fire, Floor or Manufacturer Defects.

**See Reverse for More Details

1680 Loretta Avenue • Feasterville, PA 19053

31 Washington Street • Morristown, NJ 07960

888-234-2929 • (Fax) 215-953-9955

(Email) INFO@GlobalHomeInc.com • GlobalHomeInc.com

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This Labor Warranty is provided by Global Home Improvement(GHI) and guarantees that all installations performed by GHI will be free of errors or defects due to workmanship for a time period matching the material warranty. For lifetime labor warranties, the time period will be as long as the resident, for which the products have been installed, lives in the home. For this Labor Warranty to be in effect; all contract(s) amounts must be paid in full with no outstanding payments or any unpaid invoices owed to GHI.

How To Transfer This Warranty

This warranty may be transferred by the Owner only once, and the transferee will then take the place of the Owner for purposes of this warranty. To transfer this warranty, a written letter must be sent to GHI accompanied by a \$125 Transfer Fee

Metal Roofing

We recommend snow guards on ALL metal roofing. Even with snow guards the Global will not be liable for any damage to gutters or property from subsequent snow fall. Same applies for Asphalt Roofing.

Oil Canning can be defined as a perceived waviness in the flat areas of metal roofing panels and is not covered under GHI labor warranty.

Replacement Windows

When operating your new windows it is important to operate them properly. When tilting your windows for cleaning you must first lift the bottom sash at least 4" before tilting-in to clean. Any damage to the balance system due to improper operation may be subject to a service fee for repair.

Please be aware that condensation on any window or patio door is the natural result of excessive moisture in the house, and does not indicate a defective product or faulty installation. This is different than condensation in-between the glass. Additional information concerning condensation is available upon request.

Caulking

For products that require caulking such as siding, gutters or window capping, Global will only warranty the labor portion of the job for 2 years. Any service call relating to re-caulking our re-sealing of gutters or siding may be subject to a service fee.

What is NOT Covered in Labor Warranty. This labor warranty shall not extend to any defect or product failure resulting from:

1. Natural, Act-of-God occurrences such as, but not limited to, lightning, hurricanes, hail, earthquakes, flood, tornadoes, and falling objects
2. Damage to the structure, property or contents of building caused by settling, cracking, movement, shifting, distorting, or splitting.
3. Inadequate or improper ventilation of the home, or accumulation of water, ice damming or mold due to structural deficiencies and/or insufficient drainage.
4. Any deliberate act or negligence of the purchaser, workman, or any other person when installing or maintaining surfaces of structure in which materials have been applied.
5. Installation, removal, repair, adjustment, tampering or re-installation of any Global Home Improvement products or components by anyone other than GHI voids any and all warranties within this document.
6. Normal wear and tear as per manufacturer specifications. In case of claim, manufacturing company will have final say if product has to be replaced.
7. Color change within allowed spectrum per manufacturer specifications.
8. No warranty for any installed materials provided by customer. otherwise discussed ahead of time and placed in writing.
9. Expansion or contraction of windows, siding, roofing, concrete or composite PVC trim (i.e. Azek) will not be covered under labor warranty.

Scheduling a Service Call

You may call 888-234-2929 anytime from 9 am to 5 pm, Monday-Friday. For immediate service after hours or on weekends please leave a message and we will return your call as soon as possible. Scheduling a service call is FREE for GHI customers but if we determine that the scope of work is outside of the labor warranty, we will offer a service fee of \$125 / service tech for the first hour and \$75 / service tech for each additional man hour plus materials.